



Position Title Fitter Customer Service Fitter

Company EWM

Location Great Falls, MT

Department Construction/Operations

Posting Date 7/02/21 Posting Expiration Date 7/09/21

PRIMARY FUNCTION

The Field Customer Service Fitter performs a wide variety of tasks in the field relating to the installation and maintenance of piping systems, emergency response and serving the company's customers. These technicians are fitter responsible for utility service often on the customer's premise.

Daily Responsibilities

- Placing safety as the #1 priority in day-to-day work routine for self and others
- Minor troubleshooting of gas facilities and equipment
- Service meter and regulator installation and maintenance
- Locating gas facilities including main and service pipelines
- Respond to emergencies including inside/outside leak calls and hit lines
- Assist billing department and perform credit related work including meter turn-off/on
- Maintain a working knowledge of company Operations and Maintenance Manuals
- Complete necessary documentation and forms of work completed

Miscellaneous

- Maintain company required Operator Qualifications
- Be put into an on-call rotation, including weekends and holidays
- Respond to Emergency situations
- Perform other duties as assigned
- Local Union 41 position, must join union and progress through apprenticeship



QUALIFICATIONS

- High school diploma or equivalent is required for this position. The individual will be expected to have a valid motor vehicle license.
- Must have or receive City of Great Falls Low Pressure License within 3 weeks of hire
- Enter into Local Union 41 five (5) year apprenticeship program
- Position is subject to DOT drug testing and background checks
- Must be legally authorized to work in the United States
- Must live within 5 miles of Great Falls Service area upon hire

COMPETENCIES

- Conceptual thinking and tactical problem solving are required to manage the diverse responsibilities of this position.
- Basic knowledge of gas appliances
- Work well independently and as a member of a team
- Excellent understanding of customer needs and the skills and knowledge to deliver high value services.

WORKING CONDITIONS

PHYSICAL DEMANDS:

Duties involve heavy lifting and manual labor. The individual must be available for emergency call-outs and be able to work extended hours.

Majority of the workday is spent outdoors; therefore this individual is exposed to (and must have tolerance for) extremes of heat, cold, noise, and dust. Exposure to construction equipment and normal driving hazards is encountered regularly.

SAFETY SENSITIVE JOB:

This is a safety sensitive job and as such is subject to random drug testing as required by the U.S. Department of Transportation (D.O.T.). Employment is contingent upon passing a pre-employment physical examination and completing DOT OQ courses.

Application Process:

Internal candidates should complete the internal posting form and send the form to Annmarie Vincent, Human Resource Manager by the posting expiration date. Please include a resume if applicable.

