



Position Title	<u>Field Technician</u>	
Company	<u>NEO</u>	
Location	<u>Mentor, OH</u>	
Department	<u>Field Construction</u>	
Posting Date	<u>2/24/21</u>	Posting Expiration Date <u>3/4/21</u>

### **PRIMARY FUNCTION**

The Construction Field Technician performs a wide variety of tasks in the field relating to the planning, installation, and maintenance of piping system, and to serving its residential, commercial and industrial customers. This individual's primary work is on the piping system, pressure regulating equipment, customer meters, appliances, and commercial and industrial gas equipment. Daily duties entail performing installations, rebuilds, and adjustments of nearly any component of the utility field infrastructure and customer's gas equipment.

The Construction Field Technician enters businesses, industrial complexes, and customers' homes and makes contact with business proprietors, homeowners, and industrial plant owners and operators, mostly by explaining complex topics to these subjects. If necessary, this individual will prepare written memos communicating complex topics and problems to customers.

#### **New Construction**

- Lead a crew on new construction activities
- Lead a crew on system maintenance
- Maintain a company vehicle
- Control job inventory
- Provide as-built information for company records
- Self-inspect company construction activities

#### **Miscellaneous**

- Maintain Operator Qualifications
- Be put into an on-call rotation
- Respond to Emergency situations
- Maintain company tools and equipment

### **QUALIFICATIONS**

High school diploma is required for this position. Experience operating heavy equipment is required. The individual will be expected to have or obtain a commercial motor vehicle license.



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### **COMPETENCIES**

- Ability to clearly communicate complex ideas verbally and in writing is crucial for ease of understanding between customers, authorities, and fellow employees.
- An analytical ability to investigate electrical and mechanical indications and use them to arrive at solutions to complex problems facilitates job duties immensely. Experience as a heavy equipment operator; possession of a manufacturer's certificate of training in electronic control devices; experience in corrosion control and the utility pipeline or plumbing industries; and college level coursework in industrial technologies is desired.
- A motor vehicle operator with valid license is required, and the applicant must be bondable with no record of felony convictions.
- Experience with Microsoft office as similar computer programs is desirable.

### **WORKING CONDITIONS**

#### **PHYSICAL DEMANDS:**

Daily activity is fast paced, physically demanding, and with production goals. Duties involve heavy lifting and manual labor. The individual must be available for emergency call-outs and be able to work extended hours; job site reporting is common.

Majority of the workday is spent outdoors; therefore this individual is exposed to (and must have tolerance for) extremes of heat, cold, noise, and dust. Exposure to construction equipment and normal driving hazards is encountered regularly.

#### **SAFETY SENSITIVE JOB:**

This is a safety sensitive job and as such is subject to random drug testing as required by the U.S. Department of Transportation (D.O.T.). Employment is contingent upon passing a pre-employment physical examination and completing DOT OQ courses.

#### **Application Process:**

Internal candidates should complete the internal posting form and send the form to Annmarie Vincent, Human Resource Manager by the posting expiration date. Please include a resume if applicable.